



TO: Outreach Partners and Interested Parties

FROM: ***Prescription Advantage***

DATE: January 15, 2010

BULLETIN

This bulletin is one in a series of routine updates regarding Prescription Advantage . These notices are designed to inform a broad network of outreach partners and other interested parties about Plan updates affecting both current and future Plan members.

2010 Benefit Change Reminders

Next week Prescription Advantage members in the S1, S2 and S3 membership categories will receive a reminder that they are now responsible for paying all or part of their Medicare prescription drug premium. In addition, we want to remind members that our elimination of premium assistance did not affect their enrollment status with Prescription Advantage. They are still active members and Prescription Advantage will still help to pay for their prescription drugs when they reach the “donut hole”.

There are four (4) different notices. Each has a slight change to the text to accommodate the benefit differences between members in the S1 category and those in categories S2 and S3. And also the differences between members with a stand-alone Medicare Part D plan (PDP) and those with drug coverage through their Medicare Advantage plan (MAPD).

The attached notices will be sent to:

1. S1 members with PDP
2. S2 and S3 members with PDP
3. S1 members with MAPD
4. S2 and S3 members with MAPD

S1 members with PDP



Important Reminder About Your Prescription Advantage Benefits!

As of January 1, 2010, Prescription Advantage **no longer pays any portion** of your Medicare drug plan (Part D) premium.

- Each month you will receive a bill for your Medicare drug plan premium. If you have any questions about your bill, call your drug plan directly. The telephone number is listed on the bill.
- You **MUST** pay this bill or you risk losing your Medicare prescription drug coverage.
- Prescription Advantage does not charge a monthly premium. The bill you receive is from your Medicare drug plan.

See other side for more information

Important Information

- ▶ You are still a member of Prescription Advantage.
- ▶ Prescription Advantage **WILL** continue to help pay your co-payments as long as you remain enrolled in a Medicare Part D plan
- ▶ If your Medicare drug plan is too costly, there may be a less expensive plan that could meet your needs. The following organizations offer free services to help you compare drug plans. They cannot help you pay your premium.

SHINE - Serving the Health Information Needs of Elders
1-800-AGE-INFO (1-800-243-4636), press 3, or TTY (toll free) 1-800-872-0166

MassMedLine - A **free** resource for prescription drug information and assistance.
1-866-633-1617; TTY/TDD users call the MassMedLine toll-free number

Medicare - For general assistance with Medicare Part D benefits and Medicare drug plans.
1-800-MEDICARE or TTY (toll free) 1-877-486-2048

For questions regarding your Prescription Advantage benefits, please call Prescription Advantage Customer Service at 1-800-AGE-INFO (1-800-243-4636) and press 2, or TTY for the deaf and hard of hearing at 1-877-610-0241.

2010 / S1PDP

S2 and S3 members with PDP



Important Reminder About Your Prescription Advantage Benefits!

As of January 1, 2010, Prescription Advantage **no longer pays any portion** of your Medicare drug plan (Part D) premium.

- Each month you will receive a bill for the full amount of your Medicare drug plan premium. If you have any questions about your bill, call your drug plan directly. The telephone number is listed on the bill.
- You **MUST** pay this bill or you risk losing your Medicare prescription drug coverage.
- Prescription Advantage does not charge a monthly premium. The bill you receive is from your Medicare drug plan.

See other side for more information

Important Information

- ▶ You are still a member of Prescription Advantage.
- ▶ Prescription Advantage **WILL** continue to help pay for your prescriptions if you reach the Part D coverage gap (donut hole) as long as you remain enrolled in a Medicare Part D plan.
- ▶ If your Medicare drug plan is too costly, there may be a less expensive plan that could meet your needs. The following organizations offer free services to help you compare drug plans. They cannot help you pay your premium.

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2010 / S2S3PDF

S1 members with MAPD



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- Because Prescription Advantage no longer helps to pay your premium, your monthly health plan bill will increase. If you have any questions about your bill, call your plan directly. The telephone number is listed on the bill.
- You **MUST** pay the FULL amount of this bill or you risk losing your health and drug coverage.
- Prescription Advantage does not charge a monthly premium. The bill you receive is from your Medicare health plan.

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For questions regarding your Prescription Advantage benefits, please call Prescription Advantage Customer Service at 1-800-AGE-INFO (1-800-243-4636) and press 2, or TTY for the deaf and hard of hearing at 1-877-810-0241.

2010 / S1 MAPO

S2 and S3 members with MAPD



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2010 / S2S3MAPD